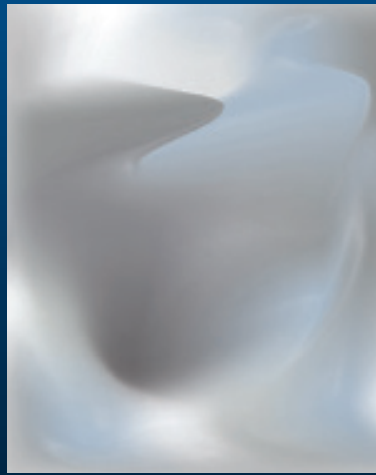


# ZAHORANSKY MAINTENANCE CONTRACTS



## Increased safety and cost efficiency



Optimized production thanks to planned maintenance



Preventive maintenance for reduced maintenance costs



Documented maintenance for more transparency

## JADE BASIC

With our **JADE Basic maintenance contract**, you benefit from the advantages of digitization. We carry out maintenance work via remote diagnostics using remote services such as our ZOLVE online portal and our on-site camera service case. JADE also includes an agreed upon number of service hotline hours per year – individually tailored to you and at a fair fixed price.

### Your benefits at a glance\*

- Fast online remote diagnostics via remote services
- Access to the ZOLVE online portal and our experts
- Fixed price for an individually agreed upon number of service hotline hours per year

## RUBY ADVANCED

Our **RUBY Advanced maintenance contract** focuses on preventive maintenance. In addition to the JADE service package, you can use service badges to show the maintenance work that has been carried out on your machines, and with a detailed maintenance manual, you get even more transparency on the condition of your machines. We also grant you a 10% discount on the labor costs for maintenance work, individual advice on spare parts from our specialists, and free training courses in connection with maintenance orders.

### Your benefits at a glance\*

- All JADE services included
- Constant logging of regular maintenance carried out directly on machines
- Service manual to document all manufacturer services
- Reduced daily rates: 10% discount on labor costs\*\*
- Individual advice on spare parts from our specialists
- Free training courses in connection with a maintenance order
  - 2 days maintenance => 4 hours free training course
  - 4 days maintenance => 8 hours free training course

## DIAMOND PREMIUM

Our **DIAMOND Premium maintenance contract** is a full-service offer for customers who want to place 100% of maintenance and repair work in our hands and concentrate completely on their day-to-day business while also benefiting from additional extras. In addition to the services already included in JADE and RUBY, we grant a 10% discount on all spare parts for maintenance, a 5% discount for other activities within the scope of the maintenance such as a one-year additional guarantee on top of the existing warranty (wear parts excluded).

### Your benefits at a glance\*

- All JADE services included
- All RUBY services included
- 10% discount on all spare parts ordered as part of the maintenance assignment
- 5% discount on labor costs for other activities within the scope of the assignment (repairs, adjustments, etc.)

\*) For services related to machines included in the maintenance contract

\*\*) Travel expenses are calculated according to actual expenditure